

Lab IT Support Core NU Core Brown Bag

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September 4, 2015



**NORTHWESTERN
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Research Lab Engineer Services

- Configure computers interfacing with lab equipment (usable, secure, functional, remote control of lab instrument, etc.)
 - LabView, software installation, proper operating system, software and operating system updates/patches
- Connect and consult with branches of IT (NUIT, school, college, etc.) when necessary.
- Recommend and facilitate efficient and secure data workflows (active research data storage, archival, sharing, etc.)
 - Data storage platform (Box, server, central facilities)
 - Data sharing methods
 - Computing environments (desktop, laptops, Quest, etc.)
- Train of research group members on implementation



Description of Services

- Lab IT Support is provided at an hourly rate.
- Service can be purchased up front under a Contract Plan at a minimum of 80 hrs.
- Contract Plan guarantees time of the Research Lab Engineer and has priority in scheduling.
- Hourly service is available on an as needed basis.



Contact Information

- Feedback? Follow up questions?
- Email Jackie Milhans at milhans@northwestern.edu

